bsi.



Certificate of Registration

QUALITY MANAGEMENT SYSTEM - ISO 9001:2008

This is to certify that:

Hewlett-Packard International Sàrl Route du Nant d'Avril 150 1217 Meyrin 2 Switzerland

Holds Certificate Number:

FS 70484

and operates a Quality Management System which complies with the requirements of ISO 9001:2008 for the following scope:

The design, development, marketing, sales, delivery, service and support of the complete range of IT and data centre solutions within Europe, the Middle East and Africa.

For and on behalf of BSI:

Gary Fenton, Global Assurance Director

Originally registered: 23/10/2002

Latest Issue: 30/01/2013

Expiry Date: 01/03/2016







...making excellence a habit."

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FS 70484

Location	Registered Activities
Hewlett-Packard International Sàrl Route du Nant d'Avril 150 1217 Meyrin 2 Switzerland	The design, development, marketing, sales, delivery, service and support of the complete range of IT and data centre solutions within Europe, the Middle East and Africa.
Hewlett-Packard Gesellschaft m.b.H Wienerbergstrasse-41 Euro Plaza A-1120 Wien Austria	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within Austria.
Hewlett-Packard Belgium BVBA Hermeslaan 1a B-1831 Diegem Relgium	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within Belgium.
Hewlett-Packard s.r.o Vyskocilova 1/1410 CZ 140 21 Praha 4 Czech Republic	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within the Czech Republic.
Hewlett-Packard ApS Engholm Parkvej 8 3460 Alleroed Denmark	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within Denmark.
Hewlett-Packard OY Piispankalliontie FIN-02200 Espoo Finland	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within Finland.
Hewlett-Packard France 1, avenue du Canada 91947 Les Ulis France	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within France.
Hewlett-Packard GmbH 'errenberger Strasse 140 D-71034 Boeblingen Germany	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within Germany.
Hewlett-Packard Hellas E.P.E 1-3 Tzavella str. 152 31 Halandri Athens Greece	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within Greece.

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Location	Registered Activities
Hewlett-Packard Informatikai Kft Alíz u.1. 1117 Budapest Hungary	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within Hungary.
Hewlett-Packard Ireland Ltd Liffey Park Technology Campus Barnhall Road Leixlip Co Kildare Ireland	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within Ireland.
Hewlett-Packard Israel Ltd 11 Hashlosha St. P.O. Box 9501 el-Aviv 67060 Israel	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within Israel.
Hewlett-Packard Customer Delivery Services Italia S.r.l Via Tiburtina Valeria, KM 13.700 Roma (RM) 00131 Italy	The design, development, delivery, service and support of the complete range of IT solutions in Italy. EA: 33, 35 Progettazione, sviluppo, erogazione di servizi di assistenza e supporto agli utenti di tutto il completo range di soluzioni IT in Italia. EA: 33, 35
Hewlett-Packard Italiana S.r.l. Via G. di Vittorio 9 20063 Cernusco S/N (Milan) 00000 Italy	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within Italy.
Hewlett-Packard Luxembourg S.C.A Parc d'activite Capellan Vegacentre 75 Rue Pafebruch L-8308 Capellan uxembourg	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within Luxembourg.
Hewlett Packard Nederland B.V. Startbaan 16 1187 XR Amstelveen Netherlands	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within The Netherlands.
Hewlett-Packard Polska Sp.zo.o. University Business Center II Ul. Szturmowa 2A Warszawa 02-678 Poland	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within Poland.

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Location	Registered Activities
Hewlett-Packard Norge AS Rolfsbuktveien 4 1364 Fornebu Norway	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within Norway.
Hewlett-Packard Portugal Lda Edificio D.Sancho I Rua dos Malhoes 4 Quinta Da Fonte 2770 -071 Paço D`Arcos Portugal	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within Portugal.
Hewlett-Packard Portugal Lda Edificio D.Sancho I Rua dos Malhoes Quinta Da Fonte 2770 -071 Paço D'Arcos Portugal	The design, development, delivery, service and support of the complete range of IT solutions within Portugal.
Hewlett-Packard (Romania) s.r.l 5, Fabrica de Glucoza street, Novo Park Building F 9th and 10th floor 2nd District Bucharest 020331 Romania	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within Romania.
Hewlett-Packard Slovakia s.r.o. Galvaniho 7 Bratislava 820 02 Slovakia	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within Slovakia.
Hewlett-Packard South Africa (PTY) 12 Autumn Street ivonia 2128 Sandton South Africa	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within South Africa.
Hewlett-Packard Española,S.L Calle Vicente Aleixandre 1 Parque Empresarial Madrid-Las Rozas 28230 Las Rozas Madrid Spain	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within Spain. El diseño, desarrollo, marketing, ventas, suministro, servicio y soporte de una gama completa de soluciones TI en España.

Originally registered: 23/10/2002

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Printed copies can be validated at www.bsigroup.com/ClientDirectory

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 845 080 9000 BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK. A Member of the BSI Group of Companies.

FS 70484

Location	Registered Activities
Hewlett-Packard Sverige AB Gustav III:s boulevard 36 SE-169 85 Stockholm Sweden	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within Sweden.
Hewlett-Packard International Trade B.V Al Faisaliah Tower, 5th Floor PO Box 67280 Riyadh 11596 Saudi Arabia	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within the Middle East, Mediterranean and Africa.
Hewlett-Packard (Schweiz) GmbH Ueberlandstrasse 1 9600 Dübendorf witzerland	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within Switzerland.
Hewlett-Packard Teknoloji Çözümleri Ltd. Sirketi Saray Mah. Dr. Adnan Büyükdeniz Cad. No:4 Kat: 7-8 34768 Ümraniye Istanbul Turkey	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within Turkey.
Hewlett-Packard Middle East FZ-LLC Building 13, Dubai Internet City P.O. Box 17295 Dubai UAE	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within the Middle East, Mediterranean and Africa.
Hewlett-Packard Ltd Cain Road Bracknell RG12 1HN United Kingdom	The design, development, marketing, sales, delivery, service and support of the complete range of IT and data centre solutions within the United Kingdom. La conception, le développement, le marketing, la vente, la fourniture, les services et le support de l'ensemble des solutions de systèmes d'information en Royaume-Uni.
Hewlett-Packard AO Leningradskoe shosse 16A, bld.3 Moscow 125171 Russian Fed.	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within Russia and CIS.

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France

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Location	Registered Activities
Hewlett-Packard CDS Ltd The Matrix Building 1240 Arlington Business Park Theale RG7 4SA United Kingdom	The design, development, delivery, service and support of the complete range of IT solutions within the United Kingdom.
Hewlett-Packard CDS BVBA Blarenberglaan 2 Mechelen B-2800 Belgium	The design, development, delivery, service and support of the complete range of IT solutions within Belgium.
Hewlett Packard CDS Ireland Ltd Clonmel House Business Centre Clonmel House Swords Co Dublin Ireland	The design, development, delivery, service and support of the complete range of IT solutions within Ireland.
Hewlett-Packard CDS (Netherlands) BV Pascallaan 70 8218 NJ Lelystad Netherlands	The design, development, delivery, service and support of the complete range of IT solutions within The Netherlands.
Hewlett-Packard Hewlett-Packard Customer Delivery Service Sociedad Limitada Calle José Echegaray 8 Parque Empresarial Las Rozas 28232 Las Rozas Madrid Spain	The design, development, sales, delivery, service and support of the complete range of IT solutions within Spain. El diseño, desarrollo, ventas, suministro, servicio y soporte de una gama completa de soluciones TI en España.
Hewlett-Packard CDS GmbH Hewlett-Packard-Straße 1 61352 Bad Homburg v.d.H Jermany	The design, development, delivery, service and support of the complete range of IT solutions within Germany.
Hewlett-Packard Centre de Compétences France HP Enterprise Services 5 Av Raymond Chanas -Eybens F38053 Grenoble Cedex 09	The design, development, delivery, service and support of the complete range of IT solutions within Europe, the Middle East and Africa. Also includes the registered activities on certificate FS 545444.

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Bulgaria

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Location	Registered Activities
HP PSF Luxembourg S.A.R.L 8, Rue Henri M.Schnadt L-2530 Gasperich Luxembourg	The design, development and delivery of the complete range of IT solutions within Luxembourg.
Hewlett-Packard Société à Responsabilité d'Association Limiteé Lotissement La Colline No. 10 Sidi Maârouf Casablanca Morocco	The design, development, manufacturing, marketing, sales, delivery, service and support of the complete range of IT solutions within Algeria, Libya and Morocco.
Hewlett-Packard Magyarorszag Kft Alíz u.1. 117 Budapest Hungary	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within Hungary.
Hewlett-Packard (Nigeria) Limited The Octagon 2nd Floor, 13A A.J Marinho Drive Victoria Islands Lagos, Nigeria Nigeria	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within Nigeria, Namibia and Uganda.
Hewlett-Packard CDS France SAS « Le Dôme » 1, rue de la Haye - BP 12910 95731 ROISSY CDG Cedex France	The design, development, delivery and management of service and support of the complete range of IT solutions within France.
Hewlett Packard d.o.o. Omladinskih brigada 90B 11070 Belgrade Serbia	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within Serbia.
Hewlett Packard d.o.o. adnuicka cesta 41 Zagreb 10000 Croatia	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within Croatia.
Hewlett-Packard Bulgaria EOOD Business Centre "Kambanite" 258 Okolovrasten pat.Str 11766 Sofia	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within Bulgaria.

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India

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Location	Registered Activities
Hewlett-Packard d.o.o. Tivolska cestra 48, 1000 Ljubljana Slovenia	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within Slovenia.
Hewlett-Packard Technopole El Gazala Ariana 2088 Tunisia	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within Tunisia.
Hewlett-Packard Kenya 3rd Floor, Capitol Hill Square Upper Hill Nairobi Kenya	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within Kenya.
P GlobalSoft Pvt. Ltd Enterprise Services APJ Salarpuria GR-Tech Park, Akash Block GF to 5th Floor, Khatha No. 69/3 Mahadevapura CMC Bangalore Karnataka 560 066 India	Global Solution Centre Support to EMEA customers.
Hewlett-Packard International Trade B.V. Branch Office Skopje Ul.Vojvoda Vasil Adzilarski br. 4-3 kat Centar Soravia Skopje 1000 Skopje Macedonia	The design, development, marketing, sales, delivery, service and support of the complete range of IT solutions within Country Development Group (CDG): Albania, Bosnia, Herzegovina, Macedonia, Malta, Kosovo, Moldova and Montenegro.
HP GlobalSoft Pvt. Ltd Enterprise Services APJ Surya Park, Sy No 9/1, 91/2, 91/3 Veer Sandra Village, Electronic City lectronics City Bangalore Karnataka 560 100	IPG Global Solution Centre Support to EMEA customers

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Awarded To

HEWLETT-PACKARD COMPANY

HQ: 3000 HANOVER ST., PALO ALTO, CA 94304 USA SEE APPENDIX FOR ADDITIONAL CERTIFIED LOCATIONS

Bureau Veritas Certification North America, Inc. certifies that the management system of the above organization has been audited and found to be in accordance with the requirements of the management system standards and scope of supply detailed below

STANDARDS	
ISO 14001:2004	
SCOPE OF SUPPLY	
WORLDWIDE MANUEL OF THE	

WORLDWIDE MANUFACTURING OF COMPUTING AND IMAGING PRODUCTS AND RELATED OPERATIONS

Original Approval Date: 23 JULY 2012

Subject to the continued satisfactory operation of the Organization's Management System, this certificate will remain valid until: 22 JULY 2015

Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organization.

Certificate No: <u>US004979-1</u> Issue Date: <u>23 JULY 2012</u>

For Bureau Veritas Certification North America, Inc. 390 Benmar Drive, Houston, Texas, USA









Awarded To

HEWLETT-PACKARD COMPANY

HQ: 3000 HANOVER ST., PALO ALTO, CA 94304 USA APPENDIX TO CERTIFICATE NUMBER US004979-1

STANDARDS

ISO 14001:2004

CERTIFIED LOCATIONS_

Sub-	Sites Address	Site Specific Scope
Certificate		Г
US004979-1A	3000 Hanover Street, Palo Alto, California, 94304	HP Global Environment, Health & Safety, including administration of Company-wide EMS activities
US004979-1B	1070 NE Circle Blvd., Corvallis, Oregon, 97330	Inkjet/piezo printhead and pen production, testing and facilities support operations
US004979-1C	16399 West Bernardo Drive, San Diego, California, 92127	Ink jet printhead and pen production, testing and facilities support operations.
US004979-1D	11455 Compaq Center Drive, Houston, Texas, 77070	Manufacturing of computing and storage products, and facilities support operations.
US004979-1E	11311 Chinden Blvd., Boise, Idaho, 83714	The support functions of materials science lab, IPG hardware test, model shop, and facilities support operations.
US004979-1F	Puerto Rico PRMO & ISB, PRIMO and PRRO Highway 110 North KM 5.1, Aguadilla, Puerto Rico	Manufacturing of inkjet cartridges, commercial ink, CD/DVD, assembly of printed circuit boards, Network Operations Center, R&D operations, repair operation, and facilities support operations.

Subject to the continued satisfactory operation of the Organization's Management System, this appendix will remain valid until: 22 JULY 2015

Issue Date: 23 JULY 2012

For Bureau Veritas Certification North America, Inc.

390 Benmar Drive, Houston, Texas, USA







Awarded To

HEWLETT-PACKARD COMPANY

HQ: 3000 HANOVER ST., PALO ALTO, CA 94304 USA APPENDIX TO CERTIFICATE NUMBER US004979-1

STANDARDS

ISO 14001:2004

CERTIFIED LOCATIONS

Sub-	Sites Address	Site Specific Scope
Certificate		
US004979-1G	Dublin Inkjet Manufacturing Operations Liffey Park Technology Campus, Barnhall, Leixlip, Kildare, Ireland	Final assembly and print head manufacture of ink jet cartridges, and facilities support operations.
US004979-1H	Barcelona International Center (HP Española & HP Services) Cami' de Can Graells, 1-21, 08174 Sant Cugat Del Valles (Barcelona), Spain	Large Format Printers (LFP) prototyping and testing, Demo & Training Center for Graphic Arts (GA), admin offices and facilities support operations.
US004979-1I	Hewlett-Packard Computadores, Ltda. Rodovia SP 340 Campinas Mogi Mirim, KM 118.5 Campinas – Site Nortel, Campinas SP Brasil	Management, manufacturing, integration, storage and distribution of network servers, supply chain management for desktops and notebooks, and facilities support operations.
US004979-1J	EMAP/PSDA 452 Alexandra Road, Singapore, 119961	The management of manufacturing, planning and distribution of computer and network products/solutions, and facilities support operations.

Subject to the continued satisfactory operation of the Organization's Management System, this appendix will remain valid until: 22 JULY 2015

Issue Date: 23 JULY 2012

For Bureau Veritas Certification North America, Inc.

390 Benmar Drive, Houston, Texas, USA







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HEWLETT-PACKARD COMPANY

HQ: 3000 HANOVER ST., PALO ALTO, CA 94304 USA APPENDIX TO CERTIFICATE NUMBER US004979-1

_STANDARDS

ISO 14001:2004

CERTIFIED LOCATIONS

Sub-	Sites Address	Site Specific Scope
Certificate		
US004979-1K	Inkjet Supplies Business (ISB) Singapore and Indigo Singapore 1150 Depot Road, Singapore 09673 138 Depot Road, Singapore 109683 438A Alexandra Road, Alexandra Technopark Blk A, Singapore 119967 4 Tuas West Avenue, Singapore	Manufacturing assembly of HP inkjet cartridges, intermediate assembly and wafer fabrication of HP inkjet printheads, manufacturing of Electroink Supplies and Substrate Certifications, and facilities support operations.
US004979-1L	Akishima Site 3927-7 Haijima-cho, Akishima-Shi, Tokyo, Japan 196-0002	Manufacturing, integration and distribution of computer products, and facilities support operations
US004979-1M	Shanghai Hewlett-Packard Co. Ltd No. 25 YunQiao Road, T22 Jinqiao Export Processing Zone, Shanghai 201206, China	Management of the manufacture and distribution of personal computers and servers, and facilities support operations.

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STANDARDS

ISO 14001:2004

CERTIFIED LOCATIONS

Sub-	Sites Address	Site Specific Scope
Certificate		
US004979-1N	Hewlett-Packard Indigo Digital Press Division Einstein 10, POB 150 Rehovot, Israel 76101 Haleshem 5, Kiryat Gat Israel 82000	Manufacturing of digital presses and imaging products, and facilities support operations.
US004979-1O	Hewlett-Packard India Sales Pvt. Ltd Plot No. 9-11A & 35-37A, Sector -V, Integrated Industrial Estate Pantnagar (SIDCUL), Rudrapur- 263153, US Nagar, Uttarakhand State, India	Manufacturing of computer systems, and facilities support operations.
US004979-1P	HP Brasil Country Operations HPS - Av. Tamboré, 74 - Barueri, SP - 06460-000	Brazil TSG Manufacturing & Data Center Operations, TSG/IPG/PSG Sales & Supply Chain Offices, Back Offices & facilities support operations.

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STANDARDS

ISO 14001:2004

CERTIFIED LOCATIONS

Sub-	Sites Address	Site Specific Scope
Certificate		
US004979-1Q	Hewlett-Packard South Africa	Sales, installation and support services
	(Pty) Ltd	of information technology products.
	12 Autumn Street, Rivonia, Sandton	<i>W</i> 1
	2128, South Africa	
US004979-1R	Hewlett-Packard (Chongqing)Co.,	Management of the manufacture and
	Ltd	distribution of personal computers and
	No. 22 Xiyuan Yi Road,Xiyong	servers, and facilities support
	Town, Shapingba District,	operations.
	Chongqing, P.R.C	
US004979-1S	Hewlett-Packard Scitex Israel	Manufacturing of Long Format Digital
	8b Hatzoran St, Netanya, Israel	Printing Machines, and manufacturing
	Hashita 10 South Industrial Park,	of solvent and UV Based Inks
	Caesarea, Israel	
	Hutsot Hayoster 40 South	
	Industrial Area, Ashkelon, Israel	

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